

**Montgomery[®]
Ward**



Upright Vacuum



Instruction Manual

Item: 792936

Montgomery Ward Customer Service
8:00 am to Midnight, Monday through Friday

wards.com 1•888•557•3848

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Montgomery Ward

Thank you for your purchase!

Thank you for purchasing your Montgomery Ward Upright Vacuum. Put through the paces by the experts, we guarantee that it will perform to the highest standard, time after time, with all the convenience, easy cleanup and durability you rely on from Wards.

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READ CAREFULLY BEFORE USING AND SAVE THESE INSTRUCTIONS!

- FOR HOUSEHOLD USE ONLY. DO NOT USE THIS APPLIANCE FOR OTHER THAN ITS INTENDED USE.
- Remove all packaging materials before first use.
- DO NOT drape the cord over a counter or tabletop where it can be pulled on or tripped over. DO NOT wrap the cord tightly around the appliance, as this could cause the cord to fray or break.
- We DO NOT recommend using an extension cord with this appliance. However, if an extension cord is used, the marked electrical rating should be at least as great as the electrical rating of this appliance.
- CLOSE SUPERVISION IS NECESSARY WHEN USING THIS APPLIANCE NEAR CHILDREN OR PETS.
- DO NOT leave the appliance unattended when it is switched on or plugged in.
- DO NOT place the appliance or its cord on or near a heated surface.
- DO NOT use this appliance to vacuum up flammable or combustible liquids, such as gasoline. DO NOT use in areas where these liquids may be present.
- DO NOT use this appliance to vacuum up burning or smoking materials, such as cigarettes, matches or hot ashes.
- DO NOT use near water, on wet surfaces or with wet hands.
- DO NOT use an accessory or attachment not recommended by Wards, as this may cause injury or damage the appliance.
- Keep hands, hair and clothing away from all moving parts.
- DO NOT use with any openings blocked or plugged.
- DO NOT use this appliance to pick up hard or sharp objects or other large pieces of litter (pick up by hand before vacuuming).
- DO NOT operate this appliance without the dust bin and filter properly in place.
- DO NOT use outdoors.
- Turn off and unplug this appliance when not in use.
- THERE ARE NO SERVICEABLE PARTS INSIDE THIS APPLIANCE.
- DO NOT USE AN APPLIANCE WITH A DAMAGED CORD OR PLUG, OR AFTER THE APPLIANCE MALFUNCTIONS OR HAS BEEN DAMAGED IN ANY MANNER.
- Appliances/tools contain valuable materials that can be recycled. Dispose of old appliances/tools using appropriate collection systems in accordance with federal and local regulations.



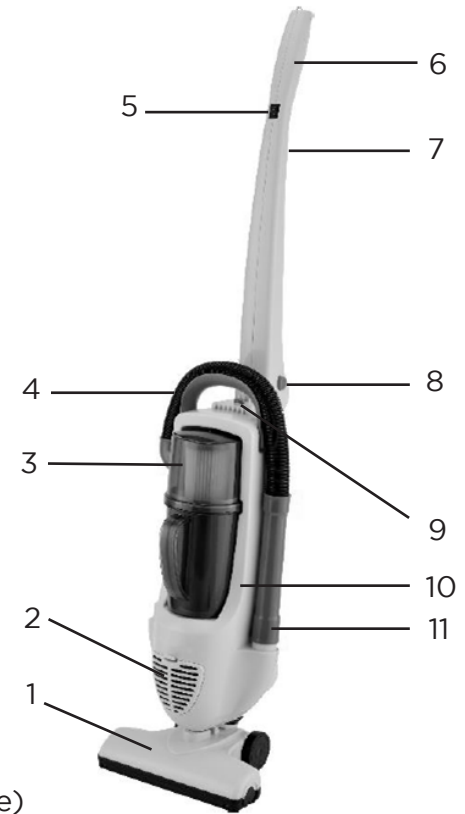
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This appliance is equipped with a polarized plug in which 1 prong is wider than the other. This is a safety feature to reduce the risk of electrical shock. The plug will fit into a polarized outlet only 1 way. If you are unable to insert the plug into the outlet, try reversing the plug. If it still does not fit, contact a qualified electrician. DO NOT attempt to modify the plug in any way. Montgomery Ward cannot accept any liability for damage or injury resulting from failure to observe these safety procedures.

Specifications

POWER RATING	120V/60Hz/800W/6.7A
DUST BIN CAPACITY	.85 qt.
CORD LENGTH	11'
DIMENSIONS	10" W x 44" H x 10" D
WEIGHT	10 lbs.
SUCTION POWER	16 kPa
MODEL	SVC-197



1. Vacuum Head
2. Dust Filter
3. Dust Bin Top and Bottom
4. Hose
5. OFF/ON Switch
6. Handle
7. Cord Hook (on back of handle)
8. Handle Release Button
9. Dust Bin Release Button
10. Main Body/Housing
11. Hose Wand
12. Retractable Cord (not shown)
13. Cord Retraction Button (not shown)
14. Crevice Tool (not shown)
15. Brush Tool (not shown)
16. Vacuum Head Release Button (not shown)

NOTE: For best results, use this vacuum cleaner on hard floors and low-pile carpets only.

WARNING: DO NOT carry the vacuum by the handle on the dust bin.

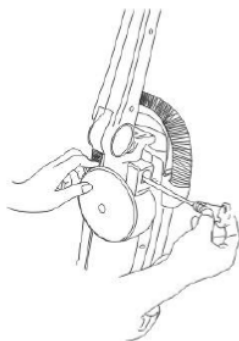
ASSEMBLING THE VACUUM HEAD AND MAIN BODY

1. To assemble the vacuum head to the main body (see the arrows in the diagram to the right), push the vacuum head tube up into the hole at the bottom of the main body.
2. To remove the vacuum head, press the vacuum head release button on the back of the vacuum head and pull the vacuum head loose.



USING THE VACUUM

1. Make sure the vacuum switch is OFF.
2. Pull out the power cord and plug it into an electrical outlet. To secure the cord, loop it into the cord hook.
3. Press the switch up to the ON position.
4. Using the handle, move the vacuum forward and backward to clean the floor.
5. When finished, press the switch down to OFF.
6. Unplug the cord. To rewind the power cord, press the cord retraction button with your left hand and guide the power cord with your right hand to ensure that it does not “whip” causing damage or injury (see the diagram to the right).



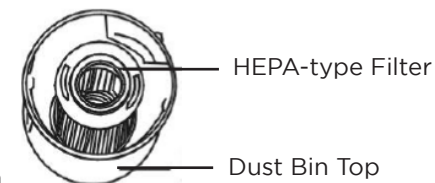
USING THE ATTACHMENTS

1. The crevice tool can be used with or without the brush tool attached to the angled end.
2. Pull out the hose wand and attach the crevice tool (see diagram below).
3. Extend the crevice tool, as needed, to reach the area you wish to clean.



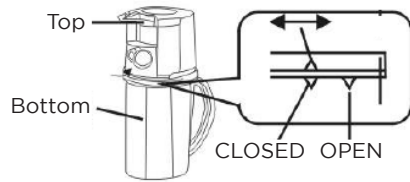
WARNING: ALWAYS turn off and unplug the appliance before cleaning!
Allow the appliance to cool completely before cleaning.

1. Clean the dust bin after every use and when debris exceeds the MAX line marking on the dust bin.
 - a. To remove the dust bin, press on the dust bin release button and grab the handle of the dust bin to lift it off the main body of the vacuum.
 - b. While holding the dust bin handle with your left hand, grasp the dust bin top with your right hand and turn it counterclockwise.
 - c. Separate the 2 pieces of the dust bin and empty the debris from the bottom into a trash receptacle. Set the bottom half aside.
 - d. Turn the top of the dust bin upside down. Twist the cover counterclockwise to loosen and remove it.
 - e. To remove the HEPA-type filter, turn it counterclockwise and then pull up.
 - f. Vigorously tap the HEPA-type filter on the inside wall of a trash receptacle to shake the dust free from between the pleats of the filter.
 - g. The HEPA-type filter may also be washed by holding it under running water. We recommend washing it once a month or when suction appears reduced. **Always allow 24 hours of air drying time before replacing the HEPA-type filter and using the vacuum.**



NOTE: The white pleated filter material will discolor over time. This is normal and will not affect the performance of the filter.

- h. The dust bin top and bottom can be wiped down with a damp cloth or rinsed under lukewarm tap water and dried with a cloth.
- i. Replace the HEPA-type filter in the top of the dust bin and turn it clockwise to lock in place. Replace the filter cover and turn it clockwise to lock in place.
- j. Reassemble the top and bottom pieces of the dust bin (see diagram on page 8).
- k. Replace the dust bin: Hold the dust bin with the handle centered, facing you. Set the bottom in place in the main body and push the top of the dust bin in until it clicks into place.



NOTE: Although the HEPA-type filter is washable. It should be replaced every 3 to 6 months, depending on usage to ensure peak performance of your vacuum.

WARNING: DO NOT use the vacuum without the HEPA-type filter in place.

2. Clean the dust filter periodically with a soft brush.
3. Wipe the exterior of the vacuum with a damp cloth.
4. **DO NOT immerse any electrical appliance, cord or plug into water.**
5. Press the handle release button and fold down the handle for storage.

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
Vacuum won't run	<ol style="list-style-type: none"> 1. Not firmly plugged in 2. Unit is off 3. No power in wall plug 	<ol style="list-style-type: none"> 1. Plug in firmly 2. Turn control dial to MAN or AUTO position 3. Check fuse or circuit breaker
Vacuum does not pick up debris	<ol style="list-style-type: none"> 1. Hose is blocked 2. Dust bin is full 3. Debris may be too large 	<ol style="list-style-type: none"> 1. Clear debris 2. Empty dust bin 3. Clear large debris by hand
Suction is not strong	<ol style="list-style-type: none"> 1. Hose is blocked 2. Dust bin is full 3. Filter may be dirty 	<ol style="list-style-type: none"> 1. Clear debris 2. Empty dust bin 3. Clean filter

MOTOR THERMOSTAT

This vacuum is equipped with a motor protective thermostat. If it should overheat, the thermostat will automatically turn the power off. Should this occur:

- Push the OFF/ON switch to OFF.
- Disconnect the plug from the outlet.
- Check the source of overheating problem (i.e. clogged hose or filter).
- If clogged hose or filter is found, unclog and clean.
- Wait at least 45 minutes before attempting to restart the vacuum.

If any item, for any reason, does not meet your expectations, just return it to us. We'll gladly either:

- Refund your merchandise amount
- Credit your account
- Send a replacement

You can return any unused item in its original packaging within 60 days of its receipt for a full refund of the purchase price (excluding shipping and handling charges).

Please send returns to:

**Montgomery Ward, Inc.
Attn: Customer Returns
2000 Harrison Suite 100
Clinton, IA 52732-6676**

When returning an item:

- Use the original packaging and pack it securely.
- Please adequately insure your item in case you need to make a claim with the carrier you choose for returning your item.
- Include your order number and reason for return.
- We recommend keeping the receipt for 4 weeks.

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1 Year Limited Warranty

Montgomery Ward, Inc. warrants this product to be free from defects in material and workmanship for one year from provable date of purchase.

Within this warranty period, Montgomery Ward will repair or replace, at its option, defective parts of this product at no charge provided the product is returned freight prepaid with proof of purchase to Montgomery Ward.

Allow 2-4 weeks for return shipping.

This warranty does not cover improper installation, misuse, abuse or neglect on part of the owner. Warranty is also invalid in any case that the product is taken apart or serviced by an unauthorized service station.

This warranty gives you specific legal rights and they may vary from state to state.

THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THOSE OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

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